

“Radio reduction mode Dispatch Policy”

- During any major event when we have heavy radio traffic, Central Dispatch will make an announcement on the all call channel announcing we are in “Radio reduction mode”. They will also notify the Director this is done.
- Fire Departments will gather a list of non-emergency calls they would like entered and send one email with the information to be added into CAD when the call volume slows down. **This is only to be done during a radio reduction mode.**
- Things to expect for emergency calls is you will just be told you have a medical and the address. You will need to check your call for the details. We just need one unit to advise they copied the call and advise us your clear. This is done in an effort to reduce what we are saying so we can get to the next call. We will not be answering enroutes/on scene traffic.
- Emergency calls with fire, wires down on a metal fence, arcing wires on a structure, and reports of smoke in a structure accompanying a wires down call should be moved up the priority scale and be dispatched traditionally. Dispatch may not have time to check MABAS cards and requests you to tell us who you wish to be sent.
- We will not multi-select the 74F911 we will just be directly using your pager to give calls to keep the main clear for priority radio traffic.
- Below is a list of non- verbal-essential calls that will be given to by cad to text only not over your pagers or fire main. Silent dispatching.
 1. Simple DTE wires down/low hanging/arcing
 2. Communication wires down/low hanging
 3. Trees in the roadway/on wires/on vehicles/on structures (absent a report of entrapment)
 4. Water in the roadway
- If you are able to notify DTE and County Roads please do so as the center will not be able to do so in a timely manner during “Radio reduction mode”.
- We will not be toning Fire Departments for weather details please create an internal policy that they auto respond to your hall when we are in “Radio reduction mode”
- OPS channels can’t be answered or monitored during this mode.
- Shut down the County lein channel.
- We may need to combine all law channels to one dispatcher.